



Mercury
Group of Companies



Mercury
eCredential

1300 575 575
www.mercury.com.au

Online Credentialing System

Clinical Credentialing – Online Process Management

Mercury eCredential is a sophisticated software solution designed to support organisations in managing the process and information required for staff credentialing. Our eCredential system will streamline processes, providing Health Practitioners with the ability to update their information on-line and automatically reminding and prompting them, along with credentialing administration, when specific information or action is required.

The system interfaces to the National Registration database providing updated information on Health Practitioner status.

The system is based on 3 key pillars:

- 1) Registration
- 2) Scope of Practice
- 3) Health Service capacity for particular procedures

Information examined includes formal qualifications, evidence of training, experience and clinical competence which are then matched to the organisational Scope of Practice

The aim is to support organisations to develop and maintain strong governance and accountability. Our system has been developed in conjunction with a number of major health services and will enable more efficient management, tracking and reporting on Registration, Scope of Practice and Compliance.

A feature of eCredential is the integrated prompt and reminders forwarded to the credentialing administration and the Health Practitioner reminding them of key dates including re-credentialing and information for conditions/restriction or review.

The system is Health Practitioner centred allowing them to create their own password for input and access at any time to their information.

This information will be verified and validated, signed and dated for appointment and audited by the Credentialing Committee. The system generates a Status Report allowing authorised users within the organisation to check at unit level on the status of a specific Health Practitioner.

It offers an opportunity to reduce the reliance on a paper based process with all information stored for use at the Credentialing Committee meeting and will allow the members of that committee to participate off site.

Information is stored in a secure manner in accordance with Privacy Principles and is archived at selected stages enabling access for review and audit.

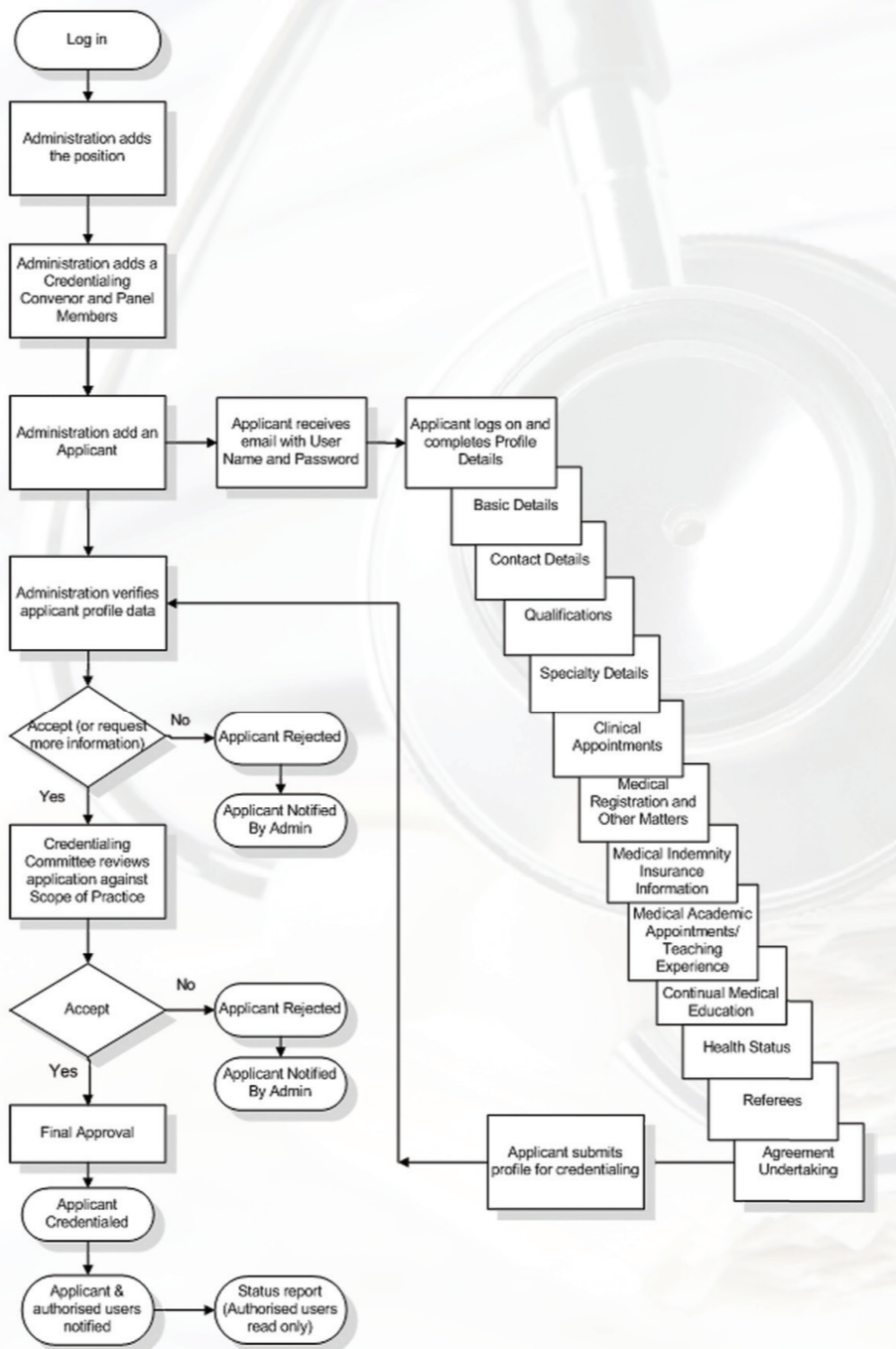
Nursing and Allied Health

This system has been developed to accommodate the process for all Health Practitioners. Whilst some variation exists in terms of types of registration and scope of practice, the software is designed to meet the requirements for all Health Practitioners and other staff who it is deemed require a credentialing process prior to employment.

Non-Clinical Staff

eCredential can be used for any other staff who it is deemed require a credentialing process prior to employment.

The Credentialing Process



20 Good Reasons

1. Assists in meeting 'governance' requirements of a consistent and current process for all Health Practitioners.
2. Interfaces with the National Registration Database.
3. Allows Health Practitioners to update their information, education and training providing a current and live CV to be utilised in other settings.
4. Captures all relevant information, including a photo, required for credentialing and will not allow Health Practitioner to forward until completed.
5. Has multiple prompts and triggers to remind Health Practitioner and credentialing administration of key dates and requirements for information eg when Contracts and re-credentialing is due, when upgraded training qualifications or conditions are required as part of an appointment.
6. Has multiple authorised users restricted to a need to know basis determined by the Health Service.
7. Provides Health professionals with their own password based control to access/change their data.
8. Requires health service to determine and add their 'Scope of Practice' by each site.
9. Validates Health Practitioner information prior to the application being put to the Credentialing Committee.
10. Allows Health Services to access current Health Practitioner information for short term and emergency appointments.
11. Meets Privacy Act requirements.
12. Maintains and stores information in a confidential manner.
13. Quarantines the Health Professional information provided for each credentialed period.
14. Archives credentialing process information for audit and review.
15. Has a sequence of signoffs for audit and review.
16. Enables credentialing committee to read applicant information and participate off site.
17. Meets all aspects of credentialing for every Health Practitioner and discipline.
18. Simple to use with drop down boxes and 'go to' questions.
19. Interfaces with e-recruit.
20. Reduces the need for a paper based process.